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T.L.	AR	Jennifer Chu-Carroll, Bob Carpenter, "Vector-based Natural Language Call Routing", Computational Linguistics, September 1999, pgs 361-388, Volume 25, Number 3, MIT Press for the Association of Computational Linguistics
T.C.	AS	Jennifer Chu-Carroll, Bob Carpenter, "Dialogue Management in Vector-Based Call Routing", COLING-ACL '98, 36th Annual Meeting of the Association for Computational Linguistics, and 17th International Conference on Computational Linguistics, Proceeding of the Conference, August 1998, pgs. 256-262, Vol. 1, Montreal, Quebec, Canada
T.L.	AT	Matthew Siegler, Michael Witbrock, "Improving the Suitability of Imperfect Transcriptions for Information Retrieval from Spoken Documents", Proc. of the IEEE International Conference on Acoustics, Speech, and Signal Processing, March 1999, pgs. 505-508, Vol. 1, Phoenix, Arizona
Examiner *Tim Lao*		Date Considered *6/25/04*

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Examiner Tim Lao	Date Considered 6/25/04

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